



Bob Rogers Travel

Making Moments That Matter

MyMagic+ at the Walt Disney World® Resort as of October 7, 2014

On your upcoming trip to the Walt Disney World® Resort, your participants who have visited the parks before will notice many enhancements brought on by the unveiling of Disney's MyMagic+ , an unprecedented introduction of technology to the Disney experience.

Important Note

As Disney continues to enhance the features of MyMagic+ to improve your experience, frequent changes are very likely. For this reason, Bob Rogers Travel cannot guarantee the accuracy of the information provided in this document. It is best to confirm available features with a Disney Cast Member when you arrive in Central Florida.

Wi-Fi

Complimentary Wi-Fi access is now available in the majority of public spaces at the Resort, including:

- Magic Kingdom® Park
- Epcot®
- Disney's Hollywood Studios®
- Disney's Animal Kingdom® Theme Park
- Disney's Blizzard Beach Water Park
- Disney's Typhoon Lagoon Water Park
- Downtown Disney® area
- Disney's Boardwalk
- All Walt Disney World® Resort hotels

To access complimentary Wi-Fi, simply select the "Disney - Guest" network from a Wi-Fi enabled device.

My Disney Experience app

Printed park maps are a thing of the past with the My Disney Experience app! Park maps, FastPass+ reservations (read on to learn more), attraction wait times, character greeting locations, dining options and more are at your fingertips. Download the app by visiting mydisneyexperience.com from your mobile device. Prefer the traditional paper park map and times guide? Don't worry – they are still available at each park.

Message, data and roaming rates may apply. Availability subject to handset limitations and features may vary by handset or service provider. Coverage and app stores not available everywhere. You must be 13 or older to create an account; if you're under 18, get your parents' permission first. All product and company names are trademarks or registered trademarks of their respective owners. Use of them does not imply any affiliation with or endorsement by such parties.

FastPass+

The most noticeable change your group will experience is the enhancement of Disney's FastPass service, now called FastPass+. With FastPass+, guests can reserve access to three experiences in advance, making it easier to plan your day and enjoy more fun with your friends. Selecting experiences in advance is recommended to ensure optimal availability; however, if you would prefer to select your FastPass+ experiences on the day of your visit, that option is still available.



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What if I want more than three FastPass+ experiences? Currently, you may select three FastPass+ experiences in advance, or when you arrive to the park for the day. After those three experiences have been utilized, you may reserve and utilize **one additional FastPass+ experience at a time** for the remainder of the day, by visiting a FastPass+ kiosk in the park.

Selecting Your FastPass+ Experiences in Advance

To select your FastPass+ experiences in advance of your trip, you will need your ticket number and access to a My Disney Experience account. BRT recommends that you identify the 2-9 people with whom you would like to spend each day, and create one My Disney Experience account for your small group. Associating your small group's tickets with one account will ensure that you are able to experience your favorite attractions with your friends and family.

Upon receiving your ticket number(s):

1. Create a My Disney Experience account (by visiting mydisneyexperience.com from a computer or mobile device).
2. Log in to your account
3. Add friends & family names to the account
4. Link your park ticket(s) to the account (be sure to link each student with their correct ticket number, as provided by your group leader)
5. Make three FastPass+ selections in the park that your group will visit each day
6. Make note of your plans and be sure to share them with your friends and family!
7. On the day of your visit, approach your selected attraction's FastPass+ entrance at the designated time and scan your ticket.
8. If you need to change your plans, you may do so by logging into your My Disney Experience account in advance, or by visiting a FastPass+ kiosk in the park on the day of your visit.

Selecting Your FastPass+ Experiences When You Arrive

Traditional FastPass kiosks are no longer available at individual attractions. Instead, centralized kiosks are conveniently located in the parks at the locations listed below (locations are subject to change). Disney Cast Members at each kiosk are happy to assist you. You must have your park ticket to reserve and redeem Fastpass+.

BRT recommends that student groups split up, going to different FastPass+ kiosks throughout the park, rather than overwhelming the first kiosk they see upon arrival. Encourage students to go to a kiosk together in small groups (of 2-9 people). The user-friendly system allows for small groups (the size of a family) to request the same FastPass+, ensuring that they can experience the attractions together.

Upon approaching one of the kiosks:

1. Scan your ticket at the kiosk (small groups, as mentioned above, should scan all of their tickets at the kiosk before proceeding)
2. Follow the on-screen prompts to select up to three experiences of your choice.
3. Upon selecting your experiences, BRT recommends that you take a picture of your plans with your mobile device. You may also receive your plans via email. Since the system is paperless, no receipt is given.
4. To redeem your FastPass+, simply approach your selected attraction's FastPass+ entrance at the designated time and scan your ticket.
5. Return to any kiosk in the same park to view and/or modify your FastPass+ times or experiences for that park on that day.



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The number of selections you can make is subject to change at any time. *FastPass+* attractions, entertainment experiences and available arrival windows are limited.

Marching Bands: *FastPass+* is now available for parades, making it easy for parents to reserve prime viewing locations for their student's pre-parade march in *Magic Kingdom*® Park. While these locations are ideal for viewing, BRT recommends viewing the parade from other locations if you plan to take photos. Ask your BRT tour director for our recommended photo locations.

Current *FastPass+* kiosk locations appear below. Kiosk locations and availability may change at any time. Please confirm the location of *FastPass+* kiosks with a Disney Cast Member upon arrival in the park. **Kiosk locations are also marked as "FP+" on all park maps, and on the My Disney Experience app.**

Magic Kingdom® Park:

- Guest Relations at City Hall
- Town Square Theater
- *Pete's Silly Sideshow* (in the *New Fantasyland*® *Storybook Circus* area of the park)
- The breezeway between *Frontierland* and *Adventureland*, near the *Diamond Horseshoe*
- *Stitch's Great Escape* (*Tomorrowland*)
- *Mickey's PhilharMagic*® (*Fantasyland*)

Epcot®:

- Guest Relations in *Future World*
- *Innoventions West* breezeway (near the *Character Spot*)
- Tip Board (between *Spaceship Earth* and the *Fountain Stage*)
- *International Gateway* (in *World Showcase*, between the *United Kingdom* & *France* pavilions)

Disney's Hollywood Studios®:

- *Sid Cahuenga's One-of-a-Kind* shop near Guest Relations
- Tip Board at the corner of *Hollywood Boulevard* and *Sunset Boulevard*
- "*The Twilight Zone Tower of Terror*"™** (at the end of *Sunset Boulevard*)
- *Voyage of the Little Mermaid* (*Animation Courtyard* area of the park)

Disney's Animal Kingdom® Theme Park:

- Guest Relations
- *Disney Outfitters* shop (On *Discovery Island*. After you cross the bridge and see *The Tree of Life*®, this is the shop on the right.)
- *Primeval Whirl* (*Dinoland U.S.A.*® area of the park)
- *Kali River Rapids*® (*Asia* area of the park)

**The Twilight Zone*® is a registered trademark of CBS, Inc.